



Ownership
and care guide

T6 WaterBar

T6 – Better water, pure and simple

Why read this?

This guide isn't particularly poetic or inspirational – it's the quick way to get to know the amazingly convenient features of your T6.

Your Virgin Strauss Water technician has showed you the basics so make a cuppa and settle down for a few minutes of light reading. It will save you time in the long run. Promise.

At the touch of a button

A few buttons actually, but beautifully simple to operate. The T6 gives you an endless supply of chilled and boiling water – or any temperature in between. There are lots of brilliant ways to customise the T6 so it works exactly the way you want. For instance, programming it for your first drink of the day, so you get a few more minutes in bed.

Child-friendly thinking

The T6 is innovative for your kitchen and safe for all the family. The 'child safety' lock (see page 12) provides ingenious and indispensable protection for little fingers. The purifying process removes the nasties and keeps all the essential minerals for healthy teeth and bones. Plus, it will change the amount of water your family will drink!

Let's get started

Tested and certified to the highest international standards and professionally installed, you should enjoy years of trouble-free use.

If you can't do what you're trying to do, please

- try the trouble shooting guide on page 25
- visit the support section of www.virginpure.com
- call us on 0207 022 6472

Tip: the T6 displays a series of menus. It's simple to programme and even easier to use for any age and level of technical ability. Even your Great Grandma can work it.

Where do I find...

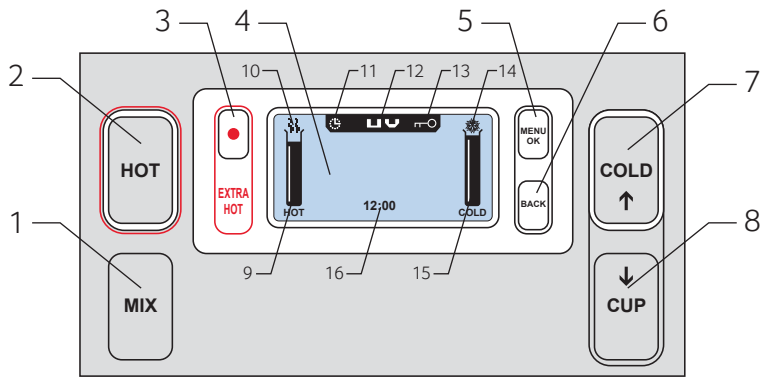
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1. The T6 appliance



1. Top pad
2. Operation panel with digital display screen
3. Water spout
4. Folding tray
5. Drip tray
6. Tray grid
7. Condenser
8. Heating system switch
9. Power cable plug
10. Water inlet port

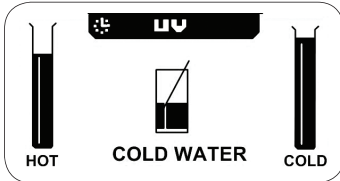
2. What do all those buttons do?



1	MIX	Mixed water dispensing button (preset quantity and temperature)
2	HOT	Hot water button
3	EXTRA HOT	Extra hot button
4		Graphic display screen
5	MENU/OK	Menu functions button
6	BACK	Back button (return to previous menu)
7	COLD	Cold water button (Scroll up in menu functions)
8	CUP	Cold water button (preset quantity) (Scroll down in menu functions)
9		Hot water temperature indicator
10		Indicates the heating system is operating Lights up when heater is ON
11		Timer function indicator Appears when energy saving mode is ON
12		UV system indicator
13		Child safety indicator Appears when child lock is ON
14		Indicates that cooling system is operating Lights up when compressor is ON
15		Cold water temperature indicator
16		Clock

3. Your water, how you want it

3.1 Dispensing water



Cold water

Press and hold the COLD button for continuous cold water. The filling glass icon (shown) will appear while the water is dispensing.



Preset cold water for your favourite glass

Press the CUP button once to dispense a preset amount of cold water. The filling glass icon and quantity (shown) will appear while the water is dispensing. Press any button to stop at any time. See section 3.3.13 to find out how to set the water quantity.



Preset cold water for jugs

Press the COLD and CUP buttons simultaneously for a larger amount of cold water. The jug icon and quantity (shown) will appear while the water is dispensing. Press any button to stop at any time. This quantity is set by us.



Hot water

Press and hold the HOT button for continuous hot water. The filling cup icon (shown) will appear while the water is dispensing.

Hot, hot, hot! Please take care when dispensing hot water!



Preset hot water for your favourite cup

Press the HOT button once for a preset quantity of hot water. The hot cup icon (shown) will appear while the water is dispensing. Press any button to stop at any time. See section 3.3.16 to find out how to set the water quantity. This function is not available in child safety mode.



Extra hot water

Press the EXTRA HOT button to heat water up to boiling temperature, then press HOT button to dispense.



Hot water dispensing with child lock on

When the T6 is in child safety mode (see page 12), press the HOT and COLD buttons simultaneously to dispense hot water.

You will need to keep your finger on the HOT button to keep the hot water flowing.



Personalised water temperature set just for you

Press the MIX button to dispense water at your preset water temperature. The filling glass icon and quantity (shown) will appear while the water is dispensing. Press any button to stop at any time. See page 15 to find out how to set the water quantity and temperature.

When child lock is on, the COLD button has to be pressed simultaneously with the MIX button to dispense water.

Warning: hot water.

3.2 System modes

There are three main system modes designed to help you save energy:



1. Normal mode

In this mode, COLD, HOT, MIX, CUP and jug dispensing is possible.



2. Energy saving mode

In energy saving mode you can dispense cold and mix water, using the COLD, CUP and MIX buttons.

Hot water dispensing will begin when the water reaches 85°C. If the EXTRA HOT button is pressed the water will be heated to near boiling temperature.

The T6 will enter energy saving mode automatically half an hour (or a period of time set by you) after it was used. Page 11 explains how to set this.



3. Power down mode

In power down mode, the cooling and heating systems switch themselves off.

The unit enters power down mode automatically after a period of time, which can be set by you, or by selecting the menu button and choosing OFF, and section 3.3.4 explains how to pre-set the period of time.

To exit power down mode, press any dispensing button.

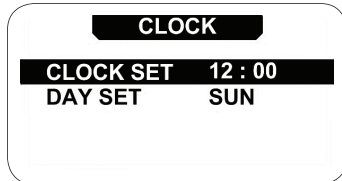
The clock continues to function in power down mode.



3.3 Menu function

3.3.1. Setting clock and day

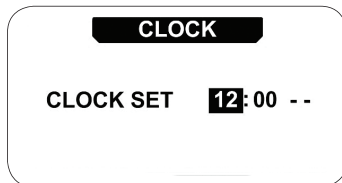
To set the clock, enter the clock sub-menu:



The current time setting and day will appear on the display.

Use the COLD and CUP buttons to scroll and select the clock or the day.

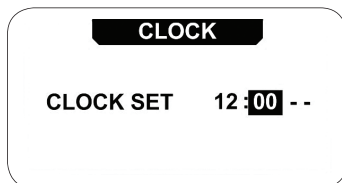
Press OK to enter the set menu.



Setting the hour

Use the scroll buttons (COLD and CUP) to change the hour.

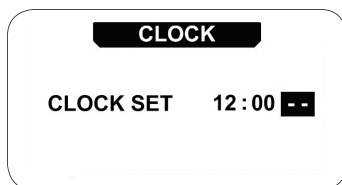
Press OK to confirm.



Setting the minutes

Use the scroll buttons (COLD and CUP) to change the minutes.

Press OK to confirm.

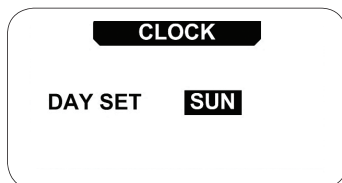


Setting the 24 hour - AM/PM clock mode

Use the scroll buttons (COLD and CUP) to change the mode.

Press OK to confirm.

When the "--" symbol appears, the 24-Hour Clock Mode has been activated.



Setting the day

Use the scroll buttons (COLD and CUP) to change the day.

Press OK to confirm.

3.3.2. Wakey wakey!

There are two independent timers, which re-start the heating system from energy saving mode. To set wake-up timer, enter the wake-up sub-menu:



The current status of the wake-up timers will appear on the display. Use the scroll buttons, (COLD and CUP) to select the timer.

Press OK to enter the set menu.



Select ON to activate the timer, or OFF to deactivate.

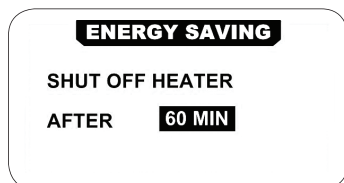


Use the scroll buttons (COLD and CUP) to change the hour and minutes.

Press OK to confirm.

3.3.3. Saving your energy

The energy saving mode timer automatically switches the heating system into energy saving mode after a period of time set by you. To set the energy saving mode timer, enter the energy saving sub-menu:



The current setting will appear on the display.

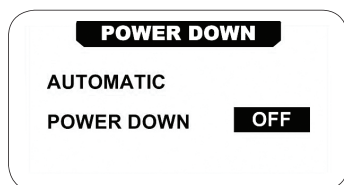
Use the scroll buttons (COLD and CUP) to change as required.

Press OK to confirm.

* Default setting: 60 minutes

3.3.4 Setting the automatic power down timer

The power down timer automatically switches the system off after a period of time set by you. To set automatic power down mode timer, enter the power down sub menu:



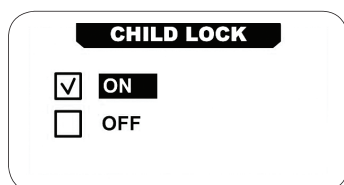
The current setting will appear on the display.

Use the scroll buttons (COLD and CUP) to change the setting.

Press OK to confirm.

3.3.5 Keeping the kids safe!

To activate the child lock, enter the child lock sub-menu:



The current mode will appear on the display.

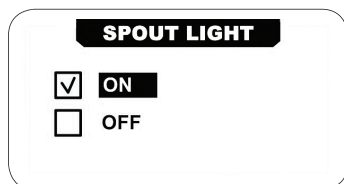
Use the scroll buttons (COLD and CUP) to change the mode.

Press OK to confirm.

Child lock works on MIX and HOT buttons and will beep if an attempt is made.

3.3.6 Spout light option

To activate the spout light, enter the spout light sub-menu:



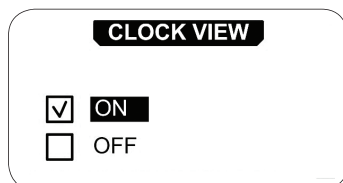
The current option will appear on the display.

Use the scroll buttons (COLD and CUP) to change the option.

Press OK to confirm.

3.3.7 Clock view option

To select the clock view, enter the clock view sub-menu:



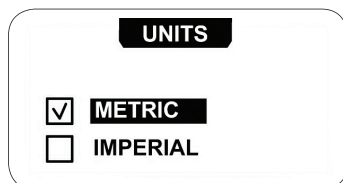
The current option will appear on the display.

Use the scroll buttons (COLD and CUP) to change the option.

Press OK to confirm.

3.3.8 Units of measurement

To change between metric or imperial units of measurement, enter the units sub-menu:



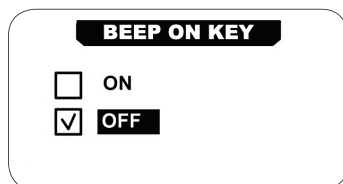
The current unit of measurement option will appear on the display.

Use the scroll buttons (COLD and CUP) to change the option.

Press OK to confirm.

3.3.9 Beeping buttons

To change whether your buttons beep or not, enter the beep on key menu:



The current option will appear on the display.

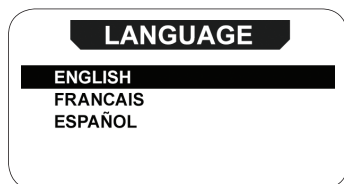
Use the scroll buttons (COLD and CUP) to change the setting.

Press OK to confirm.

Beep remains in child lock option.

3.3.10 Language

To change the language used, enter the language sub-menu:



The current selection will appear on the display.

Use the scroll buttons (COLD and CUP) to change the language.

Press OK to confirm.

3.3.11 Restoring factory settings

To restore factory (default) settings, enter the restore settings sub-menu:



The current system status will appear on the display.

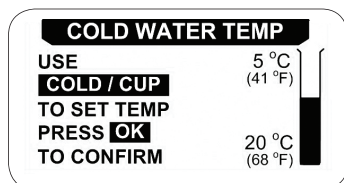
To change status, use the scroll buttons (COLD and CUP). Press OK to confirm.

Default factory settings:

- Child safety mode - activated
- Automatic energy saving - 60 min
- Automatic power down - OFF
- Beep on key - OFF
- Spout light - ON

3.3.12 Setting cold water temperature

To set the cold water to your preference, enter the cold water temp sub-menu:



The temperature bar graphically indicates the cold water setting.

Use the scroll buttons (COLD and CUP) to change the setting.

Press OK to confirm.

3.3.13 Setting the cold water amount for your favourite glass*

To set the quantity of cold water to be dispensed (the CUP button), enter the cold water quantity sub-menu:



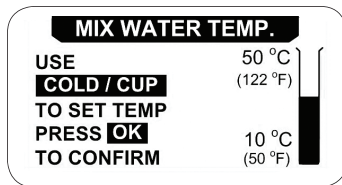
The current quantity setting – between 60-300 cc (2-10 oz) – will appear on the display.

Use the scroll buttons (COLD and CUP) to change the quantity.

Press OK to confirm.

3.3.14 Setting your personalised water temperature (MIX)

To set the mix temperature and quantity set by you, enter the mix water temp sub-menu:



The temperature bar graphically indicates the mix water temperature setting.

Use the scroll buttons (COLD and CUP) to change the temperature.

Press OK to confirm.

3.3.15 Setting your personalised water quantity (MIX)*

To set the mix temperature and quantity set by you, enter the mix water quantity sub-menu:



The current quantity setting will appear on the display.

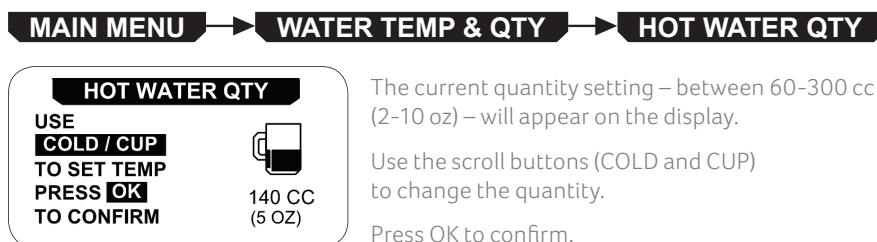
Quantity range: 60-300 cc (2-10 oz)

Use the scroll buttons (COLD and CUP) to change the quantity.

Press OK to confirm.

3.3.16 Setting the hot water amount for your favourite cup*

To set hot water dispensing quantity, enter the hot water quantity sub-menu:



*Due to possible fluctuations in water supply pressure there is a possibility of an inaccuracy in the pre-set water quantity. It's important to check that the desired quantity was actually delivered (this is especially important when pre-paring baby food, medications, etc). If there is a discrepancy in quantity the volume can be reset.

3.3.17 Reset programme

This option allows for a programme reset, however this is not something you should do without help from us.



4. Keeping your T6 in tip top condition

4.1 Emptying the drip tray



Close the folding drip tray (1) and wait a few seconds until all the water has flowed into the drip tray.



Remove the drip tray (2) and empty it.

4.2 Changing the filter and UV lamp

To keep providing pure, crisp water, the filter should be replaced every six months (about 2,000 litres/ 520 gallons of water), and the UV lamp every year.



The REPLACE FILTER message will appear six months after the last filter counter reset.



The REPLACE LAMP message will appear a year after the last UV lamp counter reset.

The replacement procedures for both the filter and UV lamp are easy to perform and clearly set out in the instructions that come with each pack.

We send everything you need to carry out these replacements

Every 6 months, your pack will contain:

A cleaning capsule – to run the de-scaling process

A replacement filter

At 12 months, your pack will contain:

A cleaning capsule – to run the de-scaling process

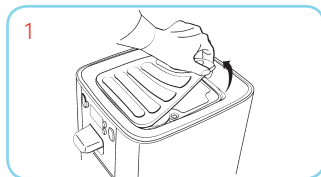
A replacement filter

A new UV lamp

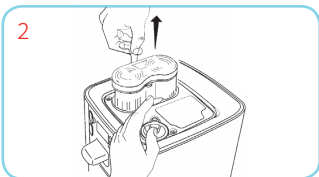
So long as you run the de-scaling process and change the filter every 6 months, and change the UV lamp every year, your T6 will keep pumping out beautiful, clean, crisp water. It is important to read the instructions before changing the parts.

4.2.1 Every 6 months - the de-scaling process and inserting a new filter

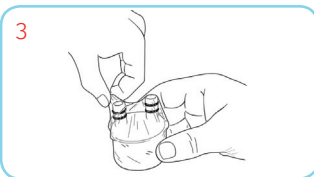
The cleaning capsule which runs the de-scaling process contains citric salt for scale removal. The T6 can't be used during the scale removal process for approximately six hours, it's best performed overnight. Your T6 needs to be de-scaled before you change your filter.



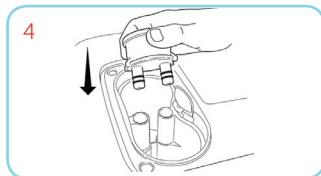
Remove the rubber pad.



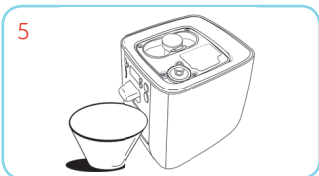
Press PUSH and pull the filter upward, using the ribbon tab. Dispose of the filter in accordance with your Local Authority guidelines.



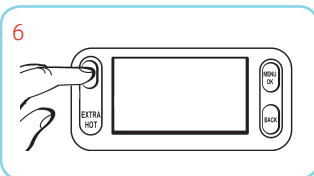
Remove the cleaning capsule from its package. Wet the stems (legs) of the capsule under a regular tap to lubricate before inserting.



Insert the capsule into the filter's position (in either direction), until it snaps firmly into place.

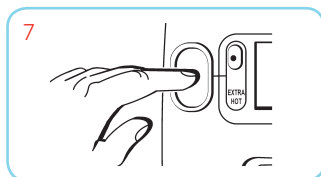


Place a five-litre container under the spout.

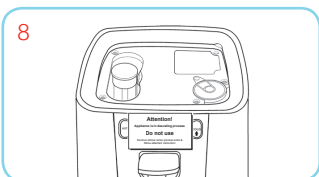


Press EXTRA HOT, and wait for the water to boil.

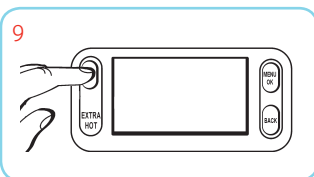
Do not drink water from the T6 from this point until the process is complete.



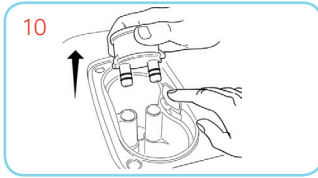
Press HOT and let the hot water run for 1 minute.



Stick the enclosed warning label on the front of the device to ensure no one else uses it whilst the process is running, **and wait for at least six hours.**

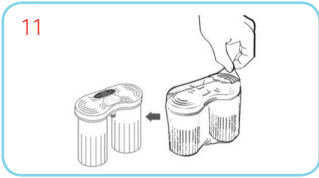


After waiting for six hours, press EXTRA HOT, and then wait until the water boils. Dispense four litres of water by pressing HOT. **Air may still be present in the system so a light spluttering may occur.** Note: If there are still scale particles in the water, repeat this step.

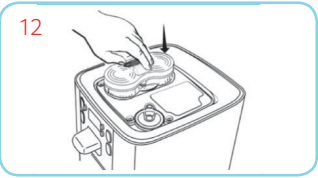


Press PUSH, remove the capsule, and dispose of it in accordance with your Local Authority guidelines.

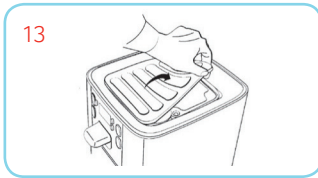
The scale removal process is now complete.



Unwrap your new filter, making sure the ribbon tab stays in place.

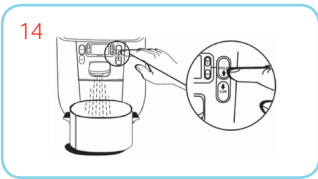


Insert the filter until you hear a click.



Replace the rubber pad and remove the warning label.

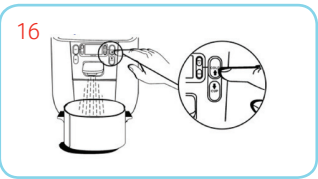
Draining the air from your new filter



Place a jug under the spout and press COLD for two minutes.



Wait for 10 minutes.



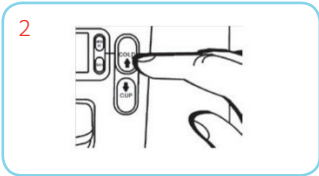
Press COLD again, until water starts running.

Resetting the filter's counter

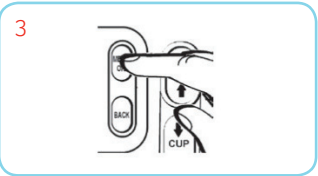
Immediately after replacing the filter you need to reset the counter in order that the T6 will display when your filter needs changing again.



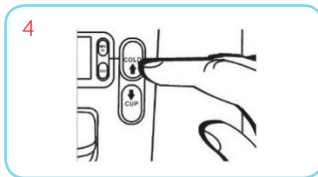
Press MENU.



Scroll to REPLACEMENT.



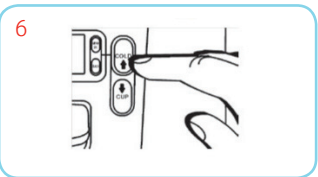
Press OK.



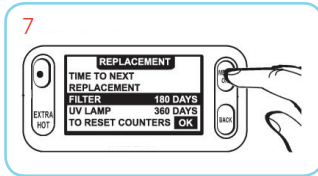
Scroll to FILTER.



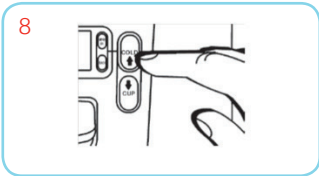
Press OK.



Scroll to Yes.



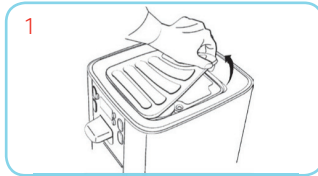
Press OK.



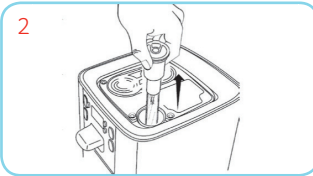
Press BACK until the main screen appears.

4.2.2 At 12 months - changing your UV lamp

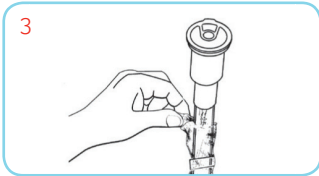
Perform the 6 month de-scaling process and filter change as per previous pages, then follow these steps to replace the UV lamp.



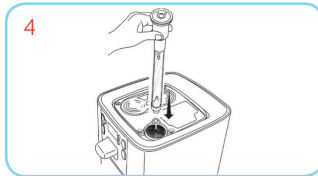
1 Remove the rubber pad.



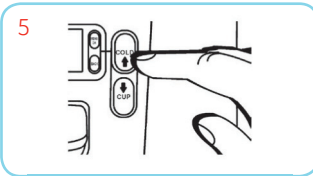
2 Pull the lamp upwards and dispose of it in accordance with your Local Authority guidelines.



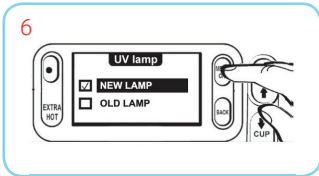
3 Remove the new lamp from its wrapper. Avoid touching the lamp itself.



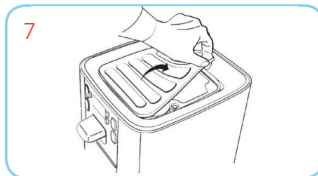
4 Insert the lamp into the device.



5 Scroll to New Lamp.



6 Press OK.



7 Replace the rubber pad.

4.3 When to change the consumables

In order to display the filter and UV lamp's current status, enter the replacement sub-menu to display or reset counters.

MAIN MENU → **REPLACEMENT**

4.4 De-scaling

Your T6 needs to be de-scaled every 6 months when you change your filter. When we send your replacement filter a de-scaling capsule will be sent to you with instructions how to run it through the appliance. This takes 6 hours to complete so is best done overnight. Everything will be crystal clear in the instructions we send to you.

4.5 Automatic flushing

Disconnect the T6 from the power supply.

Press and hold down the Menu/ OK button while re-powering the unit. You should hear three short beeps.

Shipping Mode will appear on the display.

Unplug the unit from the power supply again for one second, but don't press any buttons this time, and then re-connect it.

Choose English Language on the screen, and confirm your selection by pressing Menu/ OK button.

Place a large jug under the spout, choose the Filling Tanks option on screen and confirm by pressing the Menu/ OK button.

The T6 will start its Automatic Flushing process. Simply follow the on-screen instructions until the process is complete.

Important: The flushing process will start with the hot water tank and then the cold water tank. Each process takes 2 minutes. If at any stage the jug is full, press any key to stop the flushing, empty the jug and continue by pressing the Menu/ OK button.

5. Keeping clean

The exterior of your T6 can be cleaned using a soft cloth and warm, soapy water. To clean the operating panel, use only a soft, dry cloth. The top pad can be cleaned in a dishwasher.

Do not use harsh detergents, concentrated liquid cleaners, solvents or any material likely to scratch the unit's casing (e.g. steel wool).

BEWARE! The unit is connected to an electrical source. Do not wet the back of the unit.

6. Going on holiday?

If you're not going to use the T6 for 5 days or more, it's best to disconnect the appliance from its electrical source and close the water inlet port. After reconnecting, run the automatic flushing process (page 22, section 4.5).

7. Safety first

As we're sure you know, water and electricity really don't mix and can be dangerous so please be careful. Caution! Moving the appliance may cause flooding.

- * The T6 operates using a 230 Volt electrical current, and must be connected to a socket with a 13 Amp fuse. During operation and maintenance please take all safety measures required for the operation of an electrical appliance.
- * The T6 dispenses water at a very high temperature – do not let children use it without adult supervision. The activation of a child lock is possible – please see page 12. When dispensing hot water the cup should be in the correct place and your hand kept away.
- * Warm and mix water is dispensed through two different spouts. To pour water into a bottle with a narrow spout, please use a funnel, or jug with a wide spout.
- * In case of any announcements from the appropriate water authorities regarding water quality failure or fault, drinking water must be boiled and instructions followed. After the failure or fault is declared resolved, we recommend that the filter is replaced.
- * For babies under one year, water should be boiled as per Department of Health guidelines.
- * The water system is secure and the tanks are not pressurized and open (there are no valves between the hot or cold water tanks and the spout). Therefore, light dripping as a result of water flow is standard and to be expected.
- * During the purification process a small amount of phosphates remain in the water. This is within the maximum allowable level for drinking water, people with health issues should consult a health professional.
- * The manufacturer, Strauss Water, cannot be held responsible for any fault, defect or damage resulting from use of non-original parts or replacements.
- * The T6 is designed to treat drinking water only supplied from the mains water supply.
- * If the power cord is damaged it should only be replaced by the manufacturer or authorised technician.
- * An “irregular” taste may occur at first use of the T6.
- * The T6 has been designed for you to change the filters and UV lamp yourself. Any other appliance maintenance must be conducted by a Virgin Strauss Water certified technician. We relinquish any responsibility for injury or damage to property as a result of improper use or maintenance of this appliance. Please read instructions before changing.

8. The technical bit...

	Power Supply	230 volts
1	Electricity	
	Voltage	230V, 1 Phase
	Frequency	50 Hz
	Cooling power consumption	72 Watts
	Heating power consumption	1800Watts
	Current consumption	8.5 A
2	Cooling system	
	Tank volume	1.6 litres
	Cooling capacity*	44 W
	Cold water output** ^Δ	40 cups/hour [†]
	Cooling temperature range	5 -16°C
3	Heating systems	
	Tank volume	1.4 litres
	Hot water output** ^{ΔΔ}	60 cups/hour [†]
	Heating temperature range	92 - 96°C
4	Purification	
	UV lamp	11 Watts
	Activated carbon filter	2 micron
	Anti scaling agent	Polyphosphates
5	Water inlet pressure	
	Min	1.5 ATM
	Max	6 ATM
6	Product dimensions	
	Height	35 cm
	Depth	41 cm
	Width	31 cm
7	Weight (dry)	14 kg

Maximum ambient temperature: +32°C/90°F

* ASHRAE check point condition, Evaporating temp = -23°C / -10°F,

** Water output capacity is measured in an environmental temperature that is no greater than +25°C / 77°F, with the temperature of the water in the water system being no greater than + 22° C / 72°F.

† Based on 200cc cup

Δ Cold water delivery is performed with a delay of 90 seconds between one cup and the next

ΔΔ Hot water delivery is performed with a delay of 60 seconds between one cup and the next

9. Troubleshooting guide

Your T6 has been manufactured to exacting standards and will require almost no maintenance other than the de-scaling process and the replacement of the filter and UV lamp. We're happy to come out and rectify any problems should they occur but ask that you check the following table to ensure that you are experiencing an appliance fault, and not a problem with the electricity or water supply.

Fault	Possible cause	Action to take
No water flow	<ul style="list-style-type: none"> • Dispenser is not plugged in to an electrical socket • Faulty electrical socket • The main water supply is switched off • There is a water stoppage 	<ul style="list-style-type: none"> • Ensure dispenser is plugged in to an electrical socket • Check that socket is operating properly by plugging in a different appliance • Open the water tap • Check other taps for water flow
No hot water flow or water not hot enough	<ul style="list-style-type: none"> • The heating system is not activated • Energy saving mode is active • Abundant hot water consumption 	<ul style="list-style-type: none"> • Ensure the heating system switch at the rear of the dispenser is in position 1 - active • Press HOT or EXTRA HOT button and wait to heat up • Wait for approximately three minutes and check again
No cold water or water not cold enough	<ul style="list-style-type: none"> • Cold water temperature setting is too high • Abundant cold water consumption 	<ul style="list-style-type: none"> • Check the cold water temperature setting (page 14) • Wait 20 minutes and check again
Leaks	<ul style="list-style-type: none"> • Drip tray full • Leaks from the appliance itself 	<ul style="list-style-type: none"> • Empty it • Disconnect the dispenser from the power source, close the water inlet port and contact the WaterClub team on 0845 301 7700
Irregular taste	<ul style="list-style-type: none"> • New appliance • Appliance has not been used for a long time • Filter not replaced on schedule 	<ul style="list-style-type: none"> • Dispense 3 litres • Run the automatic flushing process (page 22) • Replace the filter



Any problems?
Just call 0207 022 6472

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